

FREQUENTLY ASKED QUESTIONS

SAFETY FIRST:

EVERY ISKO'S GUIDE DURING AND
POST-TYPHOON DEVASTATION AND
REHABILITATION



/askupd



ask.upd@up.edu.ph



<http://ask.upd.edu.ph>



FAQ

STORM SIGNALS IMPLEMENTATION

HOW DOES U.P. IMPLEMENT CLASS SUSPENSIONS DEPENDING ON STORM SIGNALS?

The university follows a **case-to-case basis application of the suspension guidelines to extend compassion and consideration to the students** who might miss synchronous sessions and deadlines.

See tinyurl.com/UPStormSignalsGuidelines for complete details about the **Suspension Guidelines** and tinyurl.com/UPStormSignalsImplementation for the **Implementation of these Storm Signal Guidelines** based on Memo no. FRM-20-058 and Memo no. FRM-20-067.

FAQ POST-TYPHOON DEVASTATION AND REHABILITATION

IT'S STILL IMPOSSIBLE FOR ME ATTEND TO MY ACADS DUE TO POST-TYPHOON REHABILITATION IN OUR AREA, WHAT SHOULD I DO?

- **Don't worry about your classes yet. Just inform (during and/or after the typhoon) your professors of your situation** (i.e., power outage, damages, internet connectivity issues, etc.) so they can adjust the lessons, activities, assignments, deadlines and requirements.
- **Faculty have also been requested to excuse affected students for at least 2-3 days after a storm has passed in consideration of their needed recovery period.** Communicate with your professors if a longer time is needed. If you need help communicating with professors, you may seek advice from your local student council or department representatives.



/askupd



ask.upd@up.edu.ph



<http://ask.upd.edu.ph>

FAQ REACHING OUT FOR ASSISTANCE

WHERE DO I ASK FOR HELP?

- For cash/financial assistance, please send an email to **ovcsa.upd@up.edu.ph**.
 - > If you are **reaching out to OVCSA on behalf of someone** you know who may be affected, **please include them in the CC field and relay other contact information you have** that will help us along with other contact info that will help us reach out to them.
- For other grievances/concerns, please fill out the online Concern Form through this link: **tinyurl.com/AskUPDConcernForm**